'Summit on the City: Recovering Canada's Downtowns'

Mark Garner
Downtown Yonge BIA
SOLUTIONS:

9-POINT ACTION PLAN
COORDINATED SERVICE DELIVERY

End the silos – all relevant agencies and departments, at all levels, must work together
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WRAP-AROUND SERVICES – NOT HARM REDUCTION ALONE

Stop treating harm reduction as an isolated focus
RELOCATE THE CURRENT SIS, TERMINATE THE BOND HOTEL AS A SHELTER

Tourism and culture are experiential
DISTRIBUTE SUPPORT SERVICES ACROSS THE CITY

Social services should not be concentrated in one area
OBJECTIVE, UNBIASED DATA

Establish consistent definitions, metrics and evaluation criteria
ENFORCE THE LAW

Zero tolerance for violent crime
PROPORTIONAL RESOURCE ALLOCATION

Unique demands (such as downtown areas) require targeted approaches.
MEASURE OUTCOMES

Track investments, objectives and results
9

DECISIONS BASED ON REALITY, NOT IDEOLOGY

Treat individuals as individuals, not symbols
• Mark Garner, Downtown Yonge BIA

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